

Performance Indicator Data Service (PIDS) Will Soon Be Available on the Web

You may ask, "What is this PIDS?" Succinctly, PIDS provides a graphical user interface with the data which makes up our quarterly ES&H Performance Indicator Report. PIDS will soon be available on the EH-33 web site at: http://tis.eh.doe.gov/web/oeaf/performance_measures. You can search for information, display your organization's individual data, view indicators over time, or compare data from several sites. Information is available for viewing, printing, or downloading. Check this site in the coming weeks. We invite you to access this analytical tool and as always your comments are most welcome.

Quarterly ES&H Performance Indicator Report Evolves

The quarterly ES&H Performance Indicator Report, first issued in October 1995, continues to evolve through improvements in format and new content. We continue our self analysis to keep the report relevant and give DOE managers the tools and information to improve safety management. Addition of indicators related to Price-Anderson enforcement actions and waste generation are example of some of the most recent changes. The current report is available at: <http://www.eh.doe.gov/pi>.

Technical Bulletin 97-1

Secretary Pena's August 4, 1997 memorandum to Program Secretarial Officers and Field Element Managers, entitled "DOE Response to the May 14, 1997 Explosion at Hanford's Plutonium Reclamation Facility," charged DOE Headquarters and Field elements to implement four initiatives and report back to him on the progress of those initiatives by the end of the year. One of the initiatives dealt with assessing the sites' Lessons Learned and Occurrence Reporting programs "... to assure that 1) outgoing information is well characterized and properly summarized, and 2) incoming information is thoroughly evaluated, properly disseminated, appropriately implemented, and tracked through formal management systems."

In support of this initiative, the Office of Operating Experience Analysis (EH-33) developed Technical Bulletin 97-1, *Lessons Learned in Occurrence Reporting*. This Technical Bulletin provides practical suggestions on how to write an occurrence report and is based on observations by analysts and site lessons learned coordinators who daily read, analyze, and share lessons learned from occurrence reports. The suggestions compiled in this Technical Bulletin will help make occurrence reports more informative, more useful for analysts and lessons learned coordinators, and could help avoid an accident or even save a life.

An electronic version of Technical Bulletin 97-1 is available on the EH-33 web site at: http://tis.eh.doe.gov/web/oeaf/tools/oe_bull/oe_bull.html.

We encourage everyone to review and adopt these lessons learned. Contact Eugenia Boyle, Occurrence Reporting Program Manager, at (301) 903-3393 or Eugenia.Boyle@eh.doe.gov for additional assistance.

New Users of ORPS

Over 400 DOE and contractor employees became ORPS users during FY 1997. We hope to continue making ORPS a better analysis tool and that many more users will experience the benefits of easy access, built-in analysis capability, and timely data. In addition to its lessons learned function, ORPS data is also used for self-assessment performance measures and special analyses that lead to improved safety and operations. If you would like to experience ORPS first hand, contact Eugenia Boyle at (301) 903-3393 or Eugenia.Boyle@eh.doe.gov to register.

Just "Do It"!

Take the analysis plunge! Use analysis of data to assist in safety management. Visit our web site (<http://tis.eh.doe.gov/web/oeaf>) for ideas, tools, analysis and data. We are looking for ideas to improve products for our customers. Call Tom Rollow at 202-586-7449, or fax 202-586-7330, or send e-mail to Tom.Rollow@eh.doe.gov.